

CORPORATE GOVERNANCE REPORTING TEMPLATE FOR ISSUES OF SECURITIES TO THE PUBLIC
TO BE FILLED IN LINE WITH THE REQUIREMENTS OF THE CODE OF CORPORATE GOVERNANCE PRACTICES FOR ISSUERS OF SECURITIES TO THE PUBLIC, 2015
CIC INSURANCE GROUP PLC

Company Details to be Provided:

Reviewer's Name	Company market to book ratio at end of	1.28
Stock Code-KE2000002317	No of outstanding shares at end of finan	2,615,538,528
Sector-INSURANCE	Closing price of stock at end of financial	3.86
Year - 2020	Net sales as per Income Statement at en	14,261,286,000
Date of Financial Year End- 31st December 2020	Net profit as per Income Statement at en	625,363,890
	Total debt (short and long term) as per E	25,093,347,000/= Corporate Bond+20,093,347,000/=Insurance Liabilities)
	Total equity as per Balance Sheet at end	7,882,426
<i>Chairman Signature</i>	Total no. of Board members at end of fir	9
<i>CEO Signature</i>	No. of independent directors at end of fi	2
<i>Company Secretary Signature</i>	No. of non-executive directors at end of	7

Part No.	Question	Kenya Code	Application - FA, PA or NA - See Notes 1, 2, 3&4	Application or Explanation - Note 3 & 4	Source of Information
A	INTRODUCTION				
M	A.1 Has the company developed and published a Board Charter which is periodically reviewed and which sets out the Board responsibility for internal control?	1.1.2, 2.6.2, 6.3.2	FA	The updated Board Charter is available on the firm's website and sets out the role of the Board pertaining to internal control. The Charter was last updated in March 2021.	Board Charter
M	A.2 Do the Board Charter or company documents distinguish the responsibilities of the board from management in line with Code requirements?	1.1.2, 2.3.1, 2.3.2, 2.6.2	FA	The Charter distinguishes the response of Board and Management.	Board Charter
A or E	A.3 Is there a statement indicating the responsibility of Board members for the application of corporate governance policies and procedures of the company?	1.1.6	FA	This is clearly set out in the Board Charter	Annual Reports and the Board Charter.
M	A.4 How has the Board ensured all directors, CEOs and management are fully aware of the requirements of this Code?	1.1.6	FA	The Board members and management are continuously trained on the Code and this was reinforced through virtual training conducted in 2020.	Register of attendance
M	A.5 Do company documents indicate the role of the Board in developing and monitoring the company strategy?	Part II - Overview, 2.3	FA	This is contained in the board charter and the annual report.	Annual Report and Board Charter
A or E	A.6 Does the company strategy promote sustainability of the company?	2.3.6	FA	Yes it does , Specifically addressed in our growth plans.	Strategy Document (2021-2025) & Integrated Report
M	A.7 Are all board committees governed by a written charter/terms of reference, disclosing its mandate, authority, duties, composition, leadership and working processes?	2.2.2	FA	All the committees and the board have a charter and terms of reference	Various Committee Terms of Reference
B	BOARD OPERATIONS and CONTROL				

M	B.1	Has the Board established a Nomination Committee comprised mainly of independent and non-executive Board members?	2.1.2, 2.2.2	PA	The Board has constituted a nomination Committee which is comprised mainly of non-executive and independent directors.	Annual Report and Terms of Reference
M	B.2	Is the chairperson of the Nomination Committee an independent director?	2.2.3	NA	The Chair is independent non executive director	Annual Report and Terms of Reference
M	B.3	Has the board adopted and published procedures for nomination and appointment of new Board members?	2.1.1, 2.1.7	FA	The procedures for nomination and appointment of new Board members have been adopted , published and included in the term of reference.	Nomination Term of Reference
M	B.4	Is the Board size adequate for the exercise of the company/business?	2.1.4	FA	The Board is made up of 10 directors of whom 1 is an executive director, 6 are non executive directors and 3 independent directors non executive directors.	Nomination Term of Reference
A or E	B.5	Has the board adopted a policy to ensure the achievement of diversity including age, race and gender) in its composition?	2.1.2, 2.1.3, 2.1.5, 2.5.1	FA	The policy is contained in the nomination's committee mandate	Nominataion Term of Reference
M	B.6	Do the Board members represent a mix of skills, experience, business knowledge and independence to enable the discharge of their duties?	2.2.1	FA	This has been achieved through the current board composition and actual skills as set out in director profiles.	Contained in the Annual Reports.
M	B.7	Has the board adopted and applied a policy limiting the number of board positions each Board member may hold at any one time?	2.1.6	FA	This is contained in the TOR for Governance and Human Resource Committee	https://cic.co.ke/investor-relations/
M	B.8	Have any Alternate Board members been appointed? If so, have the Alternate Director/s been appointed according to regulation and Code requirements?	2.1.6, 2.1.7	Not Applicable	There are no alternative director appointed	Not Applicable
M	B.9	Are independent directors at least one-third of the total number of Board members?	1.1.2, 2.1.3, 2.4.1	PA	Three of the ten directors appointed are independent non - executive directors a	The is contained in the Annual Reports.
A or E	B.10	Does the Board have policies and procedures to annually assess the independence of independent Board members?	2.4.1	FA	Conducted annually during board -self evaluation and stipulated	Board Charter and Terms of Reference
M	B.11	Do all independent Board members have a tenure of less than 9 years?	2.4.2	FA	The tenor of the independent directors is in line with the Insurance Act which sets out a 6 year term	Board Charter.
M	B.12	Is the Board comprised of a majority of non-executive board members?	2.1.3	FA	The Board is made up of 10 directors of whom 9 are non executive and 1 is an executive director.	The is contained in the Annual Reports.
M	B.13	How does the Board ensure a smooth transition of Board members?	2.1.8	FA	A third of the directors retire by rotation annually.	Memorandum and Articles of Association
M	B.14	Has the Board established an effective Audit Committee according to Code requirements?	2.2.4, 6.5.1, 2.1.7	FA	The company has established an Audit and Risk committee that undertakes all the requirements as set out in the code	Annual Reports and Terms of Reference for the committee
M	B.15	Are the functions of the Chairperson and the Chief Executive Officer exercised by different individuals?	2.3.3	FA	The functions are distinct and separate	Board Charter

M	B.16	Is the Chairman of the Board a non-executive board member?	2.3.4	FA	The Chair of the Board is a non executive director	Contained in the Annual Reports.
A or E	B.17	Has the Board established procedures to allow its members access to relevant, accurate and complete information and professional advice?	2.3.5	FA	The Board has periodic meetings set out in the Boardwork plan at which directors receive an up to date information on the company and on a need be basis professional advice is sought to help the Board of directors discern some technical aspects of the information	Board Charter, Minutes board and board management system
M	B.18	Has the Board adopted a policy on managing conflict of interest?	2.3.8	FA	Conflict of interest policy has been adopted and a register maintained	Board Charter
M	B.19	Has the Board adopted a policy on related party transactions to protect the interests of the company and all its shareholders and which meets the requirements of the Code?	2.3.7	FA	Related party transaction policy has been adopted	Related Party Transaction Policy
M	B.20	Has the company appointed a qualified and competent company secretary who is a member in good standing of ICPSK?	2.3.9	FA	The company secretary is qualified and competent with good standing with ICPSK	Annual Reports
A or E	B.21	Has the Board adopted policies and processes to ensure oversight of sustainability, environmental and social risks and issues?	2.3.2, 2.3.6	FA	Yes this is contained in the company and subsidiary companies	Annual Reports
A or E	B.22	Has the Board developed an annual work-plan to guide its activities?	2.6.3	FA	An annual plan is approved at the meeting prior to the new financial year.	This can be evidenced in the main board minutes.
M	B.23	Has the Board determined, agreed on its annual evaluation process and undertaken the evaluation or the performance of the Board, the Board Committees, the CEO and the company secretary?	2.6.4, 2.8	FA	The Board undertook an annual evaluation in for 2020 and the same is contained in the annual reports.	Contained in the Annual Reports
A or E	B.24	Has the Board established and applied a formal induction program for in-coming members?	2.7.1	FA	There is a formal induction program for all new directors	Induction Policy
A or E	B.25	Do Board members participate in on-going corporate governance training to the extent of 12 hours per year?	2.7.3	FA	The Board receives trainings on corporate governance on a continuous basis and at the annual board retreat	Register of board training and minutes
A or E	B.26	Has the Board set up an independent Remuneration Committee or assigned to another Board committee the responsibility for determination of remuneration of directors?	2.9.2	FA	The Nomination committee is charged with this responsibility for the determination of board which is approved at the main board and presented to the shareholders for ratification/approval at the Annual General Meeting.	Contained in the Annual Reports
M	B.27	Has the Board established and approved formal and transparent remuneration policies and procedures that attract and retain Board members?	2.9.1	FA	There is a director remuneration policy with clear and formal set provisions on remuneration . The compensation to the directors was included in the annual report.	Directors remuneration policy

M	B.28	How does the Board ensure compliance with all applicable laws, regulations and standards, including the Constitution and internal policies?	2.10, 2.10.1, 2.10.2	FA	Reports are presented to the board on a quarterly basis through the compliance and legal department.	Board and Committee minutes
M	B.29	In the past year, has the Board organized a legal and compliance audit to be carried out on a periodic basis?	2.10.3	FA	Legal and Compliance Audit is being undertaken by Tripleok Law.	Legal and Compliance Audit Report
A or E	B.30	Has the Board subjected the company to an annual governance audit?	2.11.1	FA	An annual governance audit was undertaken by Umsizi for the financial year ended 2019. Another will be undertaken at the end of 2021.	Annual Reports
C RIGHTS of SHAREHOLDERS						
M	C.1	Does the governance framework recognize the need to equitably treat all shareholders, including the minority and foreign shareholders?	3.0 Overview, 3.2.1	FA	All shareholders are treated equally and are able to access company information through the websites, newspaper and financial accounts	Memorandum and Articles of Association
M	C.2	Other than at the AGM, how does the Board facilitate the effective exercise of shareholders' rights?	3.1.1	FA	The company's performance on half year and annually are distributed widely through the website and newspaper. Further public notices to all shareholders in instances where there are changes that are material.	https://cic.co.ke/investor-relations
M	C.3	How does the Board facilitate shareholders participation at the AGM?	3.1.1	FA	In 2020 the AGM was virtual and this increased the participation of the shareholders. The company ensures the investor relations website is updated regularly.	Annual Reports
A or E	C.4	Are minority and foreign shareholders holding the same class of shares treated equitably?	3.2.1	FA	All shareholders have similar rights as contained in the Articles of Association.	Memorandum and Articles of Association
A or E	C.5	Is there evidence that the Board proactively provides information to shareholders and the media, (and in a timely basis) on corporate affairs and corporate governance?	3.1.1, 3.4.1	FA	This is achieved through publication of information and posting the relevant information on the website	https://cic.co.ke/investor-relations
D STAKEHOLDER RELATIONS						
A or E	D.1	Does the Board have a stakeholder-inclusive approach in its practice of corporate governance and which identifies its various stakeholders?	4.1.1	FA	The company has mapped out its stakeholders and formulated a policy of stakeholder engagement.	Stakeholder Policy and Annual Reports
A or E	D.2	Has the Board developed policies, procedures and strategies to manage relations with different/key stakeholder groups?	4.1.2, 4.1.3, 4.1.5, 4.2.1	FA	Stakeholder Management policy is in place. This has been implemented through policies and procedures under its subsidiaries.	Appropriate policies developed and implemented.
A or E	D.3	How does the Board take into account the interests of key stakeholder groups prior to making decisions?	4.1.4	FA	The company's key stakeholder interest are taken care of in the company's strategic plan which forms the basis of all key decisions on the board	Annual Reports and Strategic Plan 2021-2025

M	D.4	How does the Board ensure effective communications with stakeholders?	4.2, 4.2.1	FA	Having regular engagements with the key stakeholders and briefing them on business activities through various mediums.	Annual Report and website	
M	D.5	Has the Board established a formal dispute resolution process to address internal and external disputes?	4.3.1	FA	There are formal internal and external dispute resolution processes	Various Policies	
A or E	E.1	ETHICS AND SOCIAL RESPONSIBILITY Does the Board ensure that all deliberations, decisions and actions are founded on the core values (responsibility, accountability, fairness and transparency) underpinning good governance and sustainability?	5.1.1	FA	The Board decisions have been founded on the core values underpinning good governance. The Board fully takes the responsibility of all disclosures in the annual report. Further the Board Charter spells out this in the role and responsibilities of the board	Board Charter	
M	E.2	Has the Board developed a Code of Ethics and Conduct (which includes sustainability) and has it worked to ensure its application by all directors, management and employees?	2.6.1, 5.2.2, 5.2.3, 5.2.4	FA	Yes the directors sign off annual and this been embedded in the Human Resource Manual and Procedures.	Code of Professional Conduct and Ethics.	
A or E	E.3	How does the Board ensure that compliance with the Ethics Code and Conduct is integrated into company operations?	5.2.3	FA	All employees are required to adhere to the code of ethics and are regularly updated on it	Employee Code of Ethics	
A or E	E.4	Does the Board incorporate ethical and sustainability risks and opportunities in the risk management process?	5.2.1	FA	This is embedded in the risk framework	Contained in Annual Reports	
A or E	E.5	How is the company performance on ethics assessed, monitored and disclosed to internal and external stakeholders?	5.2.4, 5.2.5	FA	The company's performance of ethics is disclosed in the company's annual report and is assessed through a formal Governance audit normally conducted by an independent audit firm	Contained in Annual Reports.	
A or E	E.6	Has the company established and implemented a whistle blowing policy?	5.2.5	FA	Whistleblowing policy has been adopted.	Whistleblowing Policy	
A or E	E.7	Has the Board/or management developed policies on corporate citizenship and sustainability and strategies for company use?	5.3.1, 5.4	FA	This is incorporated into the strategic plan	Contained in Annual Reports.	
M	E.8	Does the Board consider not only the financial performance but also the impact of the company's operations on society and the environment?	5.3.2, 5.3.3	FA	The Board has developed policies which include the formation of CIC foundation. The foundation has been mandated to carry out corporate social responsibility activities on behalf of the company	Contained in Annual Reports	
A or E	E.9	Does the Board monitor and report activities leading to good corporate citizenship and sustainability to demonstrate they are well coordinated?	5.4.1	FA	This is managed by CIC foundation which also reports to the Board and Foundation	Contained in Annual Reports	
F	ACCOUNTABILITY, RISK MANAGEMENT AND						

M	F.1	Does the Audit Committee and the Board consider and review the financial statements for integrity of the process and for truthful and factual presentation?	6.1, 6.1.1a	FA	Yes, the Audit and Risk committee of the Board reviews the company's financial position on a quarterly basis.	Terms of Reference of Audit and Risk Committee
M	F.2	Does the Annual Report contain a statement from the Board explaining its responsibility for preparing the accounts and is there a statement by the external auditor about his/her reporting responsibilities?	6.1.2	FA	Yes it is in the directors responsibilities report	Contained in Annual Reports
A or E	F.3	Does the board or audit committee have a process in place to ensure the independence and competence of the Company's external auditors?	6.1.1b	FA	The audit committee assess annually the qualifications, expertise and resources and independence of the group's external auditors. The effectiveness of the audit process, taking due consideration on IFRS guidance for Audit committees on the evaluation of external audit quality including culture, skills character, knowledge, quality, control and judgement	Contained in Annual Reports
M	F.4	Do the shareholders formally appoint the external auditor at the AGM through a formal and transparent process?	6.1.3	FA	Appointment of Auditors is always included in the AGM as a standing agenda item.	Minutes of the AGM
A or E	F.5	Is the Company working towards the introduction of integrated reporting (incorporating financial and non-financial information) or is the company's Annual Report prepared on an integrated basis using a framework available from the Integrated Reporting Council, The Global Reporting Initiative, G4 Sustainability Guidelines and/or Sustainability Accounting Standards Board standards?	6.1.5	FA	The company has adopted the integrated financial reporting .	Contained in Annual Reports
A or E	F.6	Has the Board established an effective risk management framework which is inclusive of key risks as well as foreseeable risks, environmental and social risks and issues ?	6.2.1	FA	The company has a risk management framework and reports are presented to the audit and risk committee on a quarterly basis. Further a report is included in the Annual Reports	Enterprise Risk Management Framework
M	F.7	Has the Board established and reviewed on a regular basis the adequacy, integrity and management of internal control systems and information systems (including for compliance with all applicable laws, regulations, rules and guidelines)?	6.3.1, 6.3.2, 6.3.3	FA	The Board has established a formal and transparent arrangement for reviewing internal control systems through the Audit and Risk committee	Internal Audit Report Risk and Compliance Report
M	F.8	Does the Board annually conduct a review on the effectiveness of the company's risk management practices and internal control systems and report this to shareholders?	6.4.1	FA	This has been included in the annual risk report in the annual report	Contained in Annual Reports

M	F.9	Has the Board established an effective internal audit function according to Code requirements and which reports directly to the Audit Committee?	6.5.2	FA	An internal audit function is in place headed by the Group Chief Internal Auditor	Contained in Annual Reports
A or E	F.10	Does the Board disclose details of Audit Committee activities?	6.5.2	FA	The constitution of the committee and its function are highlighted in the Annual Reports	Contained in Annual Reports
M	G	TRANSPARENCY and DISCLOSURE				
	G.1	Does the company have policies and processes to ensure timely and balanced disclosure of all material information as required by all laws, regulations and standards and this Code.	7.0 Overview, 7.1.1	FA	There is a communication policy with provision on timely and balanced disclosures in compliance with all relevant laws.	Contained in Annual Reports
A or E	G.2	Does the Annual Report cover, as a minimum, disclosures as prescribed in 7.1.1 relating to the company's governance, the Board and the Audit Committee?	7.1.1	FA	The information is contained in the Annual Reports on the Corporate Governance statement.	Contained in Annual Reports
A or E	G.3	Does the Annual Report cover, as a minimum, disclosures as prescribed in 7.1.1 relating to the company's mission, vision and strategic objectives?	7.1.1	FA	Yes included in the annual reports	Contained in Annual Reports
A or E	G.4	Does the Annual Report cover, as a minimum, disclosures as prescribed in 7.1.1 relating to remuneration and whistleblowing?	7.1.1	FA	Yes included in the annual reports	Contained in Annual Reports
A or E	G.5	As a minimum, does the company website disclose current information on all areas prescribed in 7.1.1 (Board Charter, Whistleblowing Policy, Code of Ethics and information on resignation of directors)?	7.1.1	FA	Yes included in the annual reports	Contained in Annual Reports
A or E	G.6	Does the Board disclose the management discussion and analysis as required in 7.1.1?	7.1.1	FA	This is included in the Annual Reports through the business review, GCEO and CFO statements.	Contained in Annual Reports
A or E	G.7	Has the Board provided disclosures as required in 7.1.1 on compliance with laws, regulations and standards; ethical leadership, conflict of interest, corporate social responsibility and citizenship?	7.1.1	FA	Yes included in the annual reports	Contained in Annual Reports
A or E	G.8	Has the Board made all required disclosures, including confirming requirements of 7.1.1 which include that a governance audit was carried out and that there are no known insider dealings?	7.1.1	FA	Yes included in the annual reports	Contained in Annual Reports
A or E	G.9	Has the Board disclosed the company's risk management policy, company procurement policy, policy on information technology as per 7.1.1?	7.1.1	FA	Yes included in the annual reports	Contained in Annual Reports

	Has the Board disclosed information on shareholders, including the key shareholders, including shareholding by directors and senior management and the extent of their shareholdings as required in 7.1.1 and on stakeholder who influence company performance and sustainability?	7.1.1	Information on shareholders has been disclosed in the annual report	Contained in Annual Reports
M	G.10	FA		Contained in Annual Reports
M	G.11	7.1.1t	Yes included in the annual reports	Contained in Annual Reports
M	G.12	1.1.3, 7.1.1r	Yes included in the annual reports	Contained in Annual Reports

Note Not e 1 The Reporting Template shall be used by companies to report on their application of the provisions of the Code of Corporate Governance Practices for Issuers of Securities to the Public 2015 (the Code). The completion of the Reporting Template and its filing with the Capital Markets Authority (CMA) will fulfill the reporting

Note Column 'F' should be marked as follows: 'FA' - Full Application, PA - Partially Applied or 'NA' - Not Applied. Full application of this Code is required by the Code.

Note An explanation of how the Code provision is applied is required in column 'G' and shall be supported by evidence of how application has been achieved. If the

Note If an explanation is required because of non-application of any element of the Code, the explanation must be satisfactory, must be provided to relevant stakeholders e 4 including the Capital Markets Authority and shall include:

- a: reasons for non-application
- b: time frame required to meet each application requirement
- c: the strategies to be put in place to progress to full application.

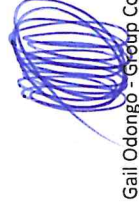
Dated on 28th Day of April 2021



Japheth Magomere - Group Chairman



Patrick Nyaga - Group Chief Executive Officer



Gail Odongo - Group Company Secretary